

IMPORTANT - PLEASE READ

Tuesday, 24 March 2020

In an effort to keep you informed during the COVID-19 pandemic, please read this important email update.

In keeping with our priority to maintain the absolute safety of our staff and patients, as well as strict recommendations from our regulatory body (Royal College Of Dental Surgeons of Ontario, RCDSO), we at **Dr. Oprescu-Havriliuc and Associates**, are required to continue postponing all non-essential office visits.

As such, all previously scheduled appointments are cancelled until at least April 1st, or until further notice.

The announcement by the RCDSO to immediately stop all non-essential and elective dental procedures was made on March 15, 2020, with the ultimate goal to slow down the spread of the COVID-19 virus. This closure is expected to last at least until April 1st, and possibly longer. We will continue to do everything we can, to keep you informed with regard to any updates or changes.

We understand that this is an inconvenience for all involved.

Please follow the instructions below to help prevent any potential problems:

- Maintain excellent oral hygiene, including brushing after meals and flossing daily
- Consider purchasing a fluoride rinse or Prevident toothpaste from your local pharmacy
- Avoid excessive consumption of sweetened beverages or foods, including candy.

If you have an acute emergency that requires immediate attention (trauma, swelling, bleeding or pain that cannot be managed with medications), please email us at confirmmydentist@416mydentist.com or mydentist@416mydentist.com with the name of the patient, telephone number and a description of the problem. Alternatively, you can call the office at **416 225 8822** and someone will get back to you. Our office voicemail also provides specific instructions with how you can seek assistance for an acute emergency.

Please do not worry. You are not alone. We will do everything that we can, to assist all of our patients with their emergencies during this challenging time.

Ultimately, in the face of this global pandemic, it is all of our responsibility to help stop the spread of the COVID-19 virus. Please stay safe at home, and stay healthy. This is the only way that we will all be able to return to “normal life” as soon as possible. We thank you very much for your understanding and cooperation during this time.

- Dr. Oprescu-Havriliuc and Associates

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